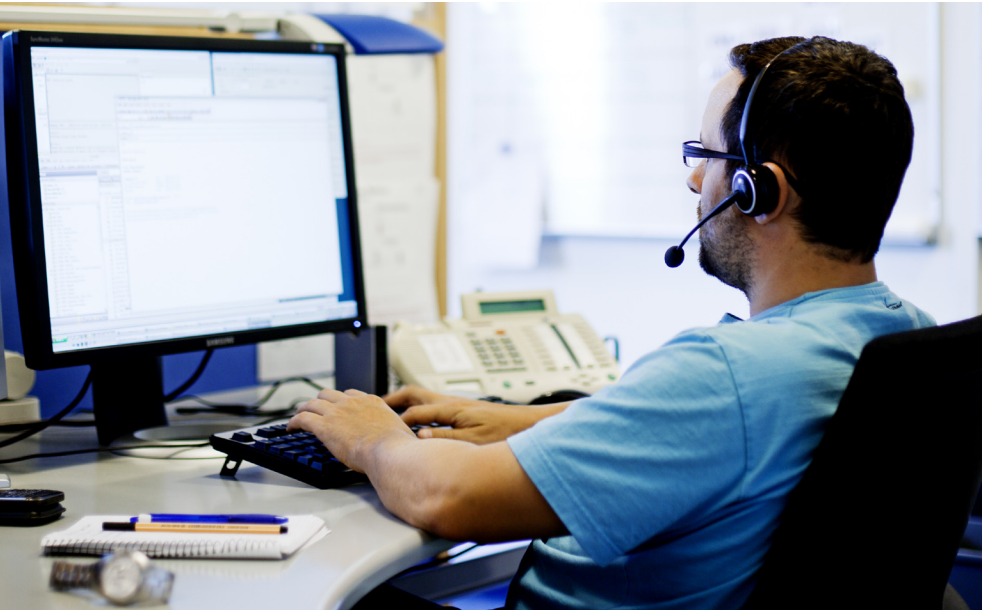


OS Patching

A Crisplant Hotline service



FEATURES >>

- Advanced OS Patching Test Lab
- Specialist knowledge
- Controlled OS Patch roll out

BENEFITS >>

- Protection against vulnerabilities
- Resolve known software issues
- Higher system availability

Crisplant Hotline OS Patching is a protection against vulnerabilities in Operating Systems.

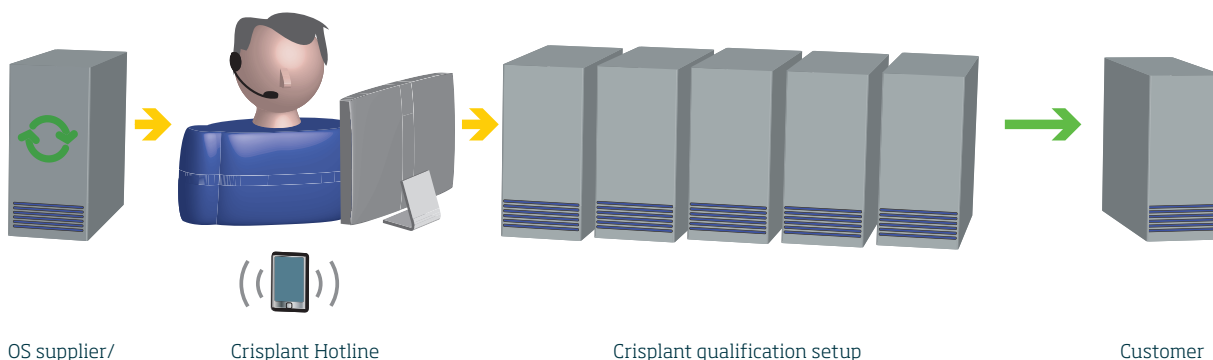
Patch updates from the Operating System supplier are downloaded to our Anti Virus Test Lab where simulation tests are performed and thereafter the Patches are qualified by Crisplant Hotline Engineers to verify that coexistence with Crisplant software products will not create problems when installed on our customers' machines.

The Crisplant test setup will focus on separating the patches in the following 3 categories:

- Critical Updates (Should be installed immediately)
- Recommended Updates (Planned installed later)
- Other Updates which will not be installed e.g. driver updates and the like.

The test results will decide which updates are qualified for installation and the qualified patches can be applied to customer systems:

- Either remote (via VPN remote access) or by a
- Crisplant Hotline Engineer on site.



Crisplant OS Patching is protection against threats that may affect the software installed on our customers' servers.

The purpose of OS Patching is to ensure high availability on our customers' servers.

Crisplant will be able to apply specific qualified OS patches based on needs from each customer.

Contact Crisplant today, to receive a quotation for OS Patching on your systems.



HPP Hotline Product Package

- Hotline Support
- Server Inspection
- Connection Monitoring
- Performance Monitoring
- Remote Optimizing
- Customer Training
- Advisory Service
- Virus Protection
- OS Patching
- VPN Remote Access

Ask your local Crisplant office for more information. Check www.crisplant.com for your nearest Crisplant Support office.

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