

Virus Protection

A Crisplant Hotline service



Crisplant Hotline Virus Protection is designed to protect customer systems against viruses, worms etc.

Virus Protection updates, from the Crisplant Antivirus supplier, are downloaded to the Crisplant Antivirus test lab. Simulation tests are performed on live Crisplant test sorter systems, as part of the qualification procedure. Finally Crisplant Hotline Engineers verify that coexistence with Crisplant software products does not create problems when installed on Crisplant Hotline customers' machines and servers.

Crisplant Hotline will carry out the following tasks:

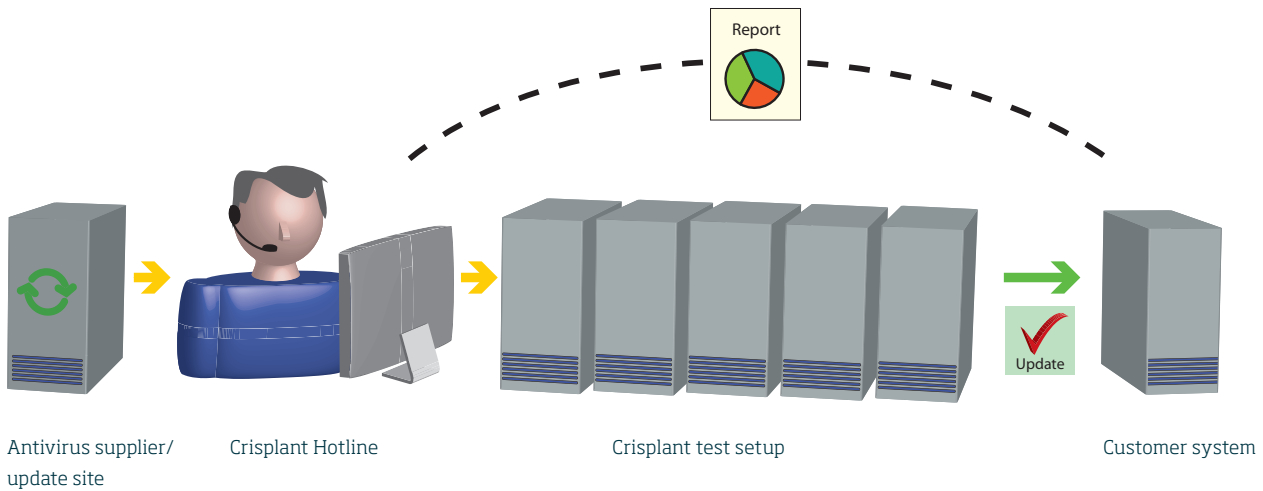
- Latest qualified update is uploaded on a weekly basis (via VPN remote access) to all servers and workstations
- Scheduled scans are planned to run outside production time window on a weekly basis
- Report with scan results is sent via e-mail to the customer with conclusion and action plan in case threats are found.

FEATURES >>

- Advanced Crisplant Anti-virus test Lab
- Crisplant Specialist Anti Virus knowledge
- Controlled Antivirus update roll-out
- Scheduled scans outside production time window
- On-access protection

BENEFITS >>

- Protection against threats
- Centralized monitoring and reporting
- Higher system availability



Crisplant Virus Protection is designed to isolate threats that may affect the software installed on Crisplant Hotline customer servers.

The purpose of Virus Protection is to ensure high availability on our customers' servers.

According to each customers' specific needs, Crisplant Hotline will be able to plan updates and scans.

Contact Crisplant Hotline today, to receive a quotation for Virus Protection on your systems.



HPP Hotline Product Package

- Hotline Support
- Server Inspection
- Connection Monitoring
- Performance Monitoring
- Remote Optimizing
- Customer Training
- Advisory Service
- Virus Protection
- OS Patching
- VPN Remote Access

Ask your local Crisplant office for more information. Check www.crisplant.com for your nearest Crisplant Support office.

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